

Product: SpacetoCo Marketplace

Report date: 16 October 2026

Product description: SpacetoCo is a web application for discovering, booking, and paying for community spaces, halls, and venues in Australia, New Zealand and the United Kingdom. The customer-facing experience (marketplace) is delivered as a web application deployed to production (spacetoco.com + spacetoco.uk). It includes marketing pages, search and listings, organisation and space detail pages, checkout, kiosk pages, and customer-facing host/org views.

Contact: [SpacetoCo Support](#)

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Evaluation Methods Used

SpacetoCo uses established industry standards, including the Web Content Accessibility Guidelines, to guide product evaluation during development and throughout the product lifecycle. Our accessibility evaluation assessments incorporate a variety of measures, which can include:

Approach	Frequency	How	Assurance
Manual checks and fixes	Every year	Automated and guided checks using <ul style="list-style-type: none">Lighthouse by GoogleAccessibility Insights for Web by MicrosoftWeb Developer Chrome Extension	Transparent self-attested conformance report

Approach	Frequency	How	Assurance
Automated checks	As new features are added and changed.	Axe Playwright is part of our deployment pipeline so that accessibility regressions cannot ship.	Internal self-attested evidence
PLANNED FOR FUTURE External audit	Every two years	User testing journeys with assistive technology users.	Independently verified conformance report

Pages tested

- **Homepage** /
- **Login / Sign up forms** /login and /signup
- **Space Search Results** /spaces/[query]
- **Organisation Profile** /org/[slug]
- **Home** /org/[slug]
- **Venues** /org/[slug]/venues
- **Stay** /org/[slug]/stay
- **Hire** /org/[slug]/hire
- **Host Profile** /host/[slug]
- **Space Details + Booking Form** /space/[slug]
- **Space Modal**
- **Booking Modal**
- **Cart** /cart
- **Checkout** /checkout/[cartId]
- **Booking Confirmation**

Content tested

Sample content based on real-world examples has been used for testing. Content published to the SpacetoCo Marketplace by hosts remains the responsibility of hosts.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard / Guideline	Level covered in this report
Web Content Accessibility Guidelines 2.2	Level A Level AA

Terms

The terms **Supports**, **Partially Supports**, **Does Not Support**, and **Not Applicable** are used as defined here:

- **Supports:** The functionality of the product meets the criterion without known defects for the scope described in this report.
- **Partially Supports:** Some functionality does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion does not apply to the product in the stated scope.

Remarks are included where additional context or qualifications are useful.

WCAG 2.2 Report

Level A

Criteria	Conformance level	Remarks
1.1.1 Non-text Content	✓ Supports	
1.2.1 Audio-only and Video-only (Prerecorded)	✓ Not Applicable	Product-authored pages do not rely solely on prerecorded audio-only or video-only media for essential information; third-party or host-provided media may appear in space content.
1.2.2 Captions (Prerecorded)	✓ Supports	Prerecorded video where used is expected to use platform or provider caption capabilities.
1.2.3 Audio Description or Media Alternative (Prerecorded)	✓ Supports	

Criteria	Conformance level	Remarks
1.3.1 Info and Relationships	✔ Supports	
1.3.2 Meaningful Sequence	✔ Supports	
1.3.3 Sensory Characteristics	✔ Supports	
1.4.1 Use of Color	✔ Supports	
1.4.2 Audio Control	☑ Not Applicable	No product-authored auto-playing audio over three seconds on representative in-scope pages. Host media may differ.
2.1.1 Keyboard	✔ Supports	
2.1.2 No Keyboard Trap	✔ Supports	
2.1.4 Character Key Shortcuts	☑ Not Applicable	No character-key shortcuts are implemented.
2.2.1 Timing Adjustable	✔ Supports	
2.2.2 Pause, Stop, Hide	✔ Supports	
2.3.1 Three Flashes or Below Threshold	✔ Supports	
2.4.1 Bypass Blocks	✔ Supports	
2.4.2 Page Titled	✔ Supports	
2.4.3 Focus Order	✔ Supports	
2.4.4 Link Purpose (In Context)	✔ Supports	

Criteria	Conformance level	Remarks
2.5.1 Pointer Gestures	✔ Supports	
2.5.2 Pointer Cancellation	✔ Supports	
2.5.3 Label in Name	✔ Supports	
2.5.4 Motion Actuation	☑ Not Applicable	Essential functionality is not tied to device motion.
3.1.1 Language of Page	✔ Supports	
3.2.1 On Focus	✔ Supports	
3.2.2 On Input	✔ Supports	
3.3.1 Error Identification	✔ Supports	
3.3.2 Labels or Instructions	✔ Supports	
4.1.2 Name, Role, Value	✔ Supports	

Level AA

Criteria	Conformance level	Remarks
1.2.4 Captions (Live)	✔ Supports	
1.2.5 Audio Description (Prerecorded)	✔ Supports	
1.3.4 Orientation	✔ Supports	
1.3.5 Identify Input Purpose	✔ Supports	

Criteria	Conformance level	Remarks
1.4.3 Contrast (Minimum)	✔ Supports	
1.4.4 Resize Text	✔ Supports	
1.4.5 Images of Text	✔ Supports	
1.4.10 Reflow	✔ Supports	
1.4.11 Non-text Contrast	✔ Supports	
1.4.12 Text Spacing	✔ Supports	
1.4.13 Content on Hover or Focus	✔ Supports	
2.4.5 Multiple Ways	✔ Supports	
2.4.6 Headings and Labels	✔ Supports	
2.4.7 Focus Visible	✔ Supports	
2.4.11 Focus Not Obscured (Minimum)	✔ Supports	
2.5.7 Dragging Movements	✔ Supports	
2.5.8 Target Size (Minimum)	✔ Supports	Target sizes meet minimum dimensions where implemented in design system.
3.1.2 Language of Parts	✔ Supports	
3.2.3 Consistent Navigation	✔ Supports	

Criteria	Conformance level	Remarks
3.2.4 Consistent Identification	✔ Supports	
3.2.6 Consistent Help	✔ Supports	
3.3.3 Error Suggestion	✔ Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	✔ Supports	
3.3.7 Redundant Entry	✔ Supports	
3.3.8 Accessible Authentication (Minimum)	✔ Supports	All authentication pathways have been tested. CAPTCHA-based cognitive tests are excluded because they come from a mandatory third party used to verify human visitors when anomalous traffic is detected.
4.1.3 Status Messages	✔ Supports	

Disclaimer

This report describes the accessibility conformance of the SpacetoCo Marketplace as understood on the publication date. It is provided for informational purposes and may change as the website, third-party services, and accessibility evaluations evolve. The report is not an independent accessibility certification or a guarantee that every page or user journey meets all applicable requirements.

This document references the Web Content Accessibility Guidelines (WCAG) published by the World Wide Web Consortium (W3C) and follows the structure of the Information Technology Industry Council (ITI) VPAT® 2.5 WCAG edition. VPAT® is a registered service mark of ITI. The authoritative guidelines are available at <https://www.w3.org/TR/WCAG22/>.

Third-party services, embedded content, and customer-provided content may affect accessibility. Assistive technology compatibility can vary by product, browser, and configuration. This document does not provide legal advice or create any express or implied warranty.